Factors affecting e-recruitment

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Abstract

Nowadays, organizations are shifting from traditional recruitment to e-recruitment. The present study focuses on the perception of job seekers towards e-recruitment, attitude of employees towards e-recruitment. Also focuses benefits of e-recruitment for employees and impact of e-recruitment on organization. Sample size was chosen 110 respondents from the different organization. t-test, ANOVA and factor analysis were used as statistical tools for analysis of the study. In this study t-test was used for demographic profile of employees like gender. It was found that e-recruitment is beneficial, saves time and makes the process faster. Moreover, it lowers cost and improves efficiency of organizations.

Keywords: e-recruitment, job seekers perception, attitude, benefits, impact of e-recruitment.

Introduction

In an organization, human resources are the most important assets and play a vital role in the its progress. Without creative work and positive contributions from employees, organizations cannot progress. Therefore, there is a need of the recruitment and selection process in the organization. The word recruitment means the right person for the right job, according to their skills and qualification. In the age of technological development all the work has to be done with the help of internet. Everything, including our way of thinking, living, communicating, culture, economies, demographics and even society has been affected by these technological changes. Changing technologies have changed the work of the life. In the organization, there is always a requirement for the trained and expert employees. In this way e-recruitment came into the existence. Online recruitment is also known as e-recruitment. Online recruitment is the use of technology to assist the recruitment process. In the traditional way, the process of the recruitment is different and in the modern way e-recruitment process is transformed in the organization. Now

there are different networking sites that recruit the skilled employees into the organization, for e.g. Nakuri.com, Monster.com, Shine.com, fresher's world, Times jobs, LinkedIn, Free jobs alerts, etc. have become the important source of getting the good resources for the employees and organization. These are the best job portals of our nation which helps the people in their recruitment process in the organization as the area is broader for choosing the right candidate for the right job. They currently provide the job posts through world wide web. The internet is a medium that connects the employer and job seeker for the e-recruitment process effectively. erecruitment is a process that takes care of the entire recruitment process, from stating to ending for e.g. placing the job advertisements, receiving the resumes and selecting the right job for the right candidate according to their skills and knowledge. It works in a cost effective manner. The usage of internet helps in choosing the candidate growth and ability to attract the quality (in terms of skills, attitude, knowledge and aptitudes) for the organization. The features that are essential to the Internet allow employers to contact candidates 24 hours a day, 7 days a week, and 365 days a year. The use of internet recruitment helped the organizations to reach appropriate job seekers in broader geographical area. The change in the recruitment process due to information and communication technology. Now number of organization uses the erecruitment process for hiring the candidate. They believe on the different job portals/ commercial website for employment opportunities. Commercial websites and job portals helps in both ways like the point of view related to the employees and organization. Just because of the internet facilities and cost effective manner. The online technology is used in e-recruitment process for assessing, interviewing, and hiring personnel.

Different authors have given various definitions regarding e-recruitment, some of them are given below: -

Edwin B. Flippo (1979) "recruitment is the process of searching the candidates for employment and stimulating them to apply for jobs in the organization".

"E-recruiting is using the internet to recruit through corporate websites, specialized websites or online advertisement", Galanaki (2002).

Parry & Wilson (2009) "recruitment includes those practices and activities carried out by the organization with the primary purpose of identifying and attracting potential employees".

Literature Review

Fred and Kinange (2016) explored the e-recruitment activities adopted by the organization, erecruitment process has an impact on organization, performance and efficiency of recruitment process in the organization. The HR department manages the workforce diversity in culture, time zones, expertise, benefits and compensations. Secondary data was collected for this study. This study found that businesses appear to be concerned quality oriented, competent candidate for vacancies that mainly focus on the cost. Third parties play an active role in the online recruitment process such as recruitment agencies and head hunters. e- recruitment add to efficiency, effectiveness of the recruitment process, specific internet recruitment methods attribute to the organizational developments and increases performance for organizational recruiting.

Nasreem *et al.* (2016) the study found that most of the organizations in Pakistan were using both e-recruitment and traditional recruitment sources. It also revealed that the IT based organizations are not completely relying on e-recruitment. The study also indicated that majority of respondent organizations use e-recruitment for filling the top positions.

Ahlawat and Sangeeta (2016) explored the different sources of e-recruitment in the organization like ease of use for the organization, increasing the speed to hire, keeping ahead of competitors, cost savings, to ease of use for candidate, to provide large candidate pool. This study was a set of comprehensive overviews of e-recruitment, also to see the challenges and benefits of using online technologies. The organization used online recruitment system to track and manage candidate's application, that gives significant benefits in the term of cost and capability, efficiency to monitor on recruitment activities

Malhotra & Sharma (2016) compared with traditional recruitment process with e-recruitment advantages and disadvantages, changed in recruitment practices and strategies causes of e-recruitment tools and analyzed the challenges and opportunities for both organizations and employees using e-recruitment. The study found that traditional method not be replaced by e-recruitment. It should complement. It is a fast process. In the modern time job portals are the most popular source of e-recruitment because commercial websites provide a platform for employees to meet the prospective employees.

Anand & Chitra (2016) discussed the previous results of perceived ease of use of e-recruitment benefits from theoretical background and HR manager point of view. Investigated the impact of superficial usefulness on adoption of e-recruitment and challenges faced by HR professional. The study found that e-recruitment helped in HR activities of the organization to reduce the administrative burden. E- recruitment provided different kinds of benefits in terms of efficiency and cost for the employee and organization.

Rani (2016) identified accessible job sites need to deliver extra useful function on the sites to help users for job search. It also provided an awareness for job seekers to found employment by using the internet for job searchers. Convenient sampling technique was used for collecting the data with 100 sample size. The study found that jobseekers getting benefited with the help of internet. In this way, job seekers found advertisement easily on websites, job boards & portals. Because it is a time and cost effective. In the end of conclusion internet has been accepted as a most convenient & better source of finding jobs.

Sherkar (2015) identified the various e-resources available to assist the e-recruitment process in hotels and its advantages to check the efficacy of e-resources in e-recruitment. Simple random sampling was used. The study covered the hospitality industry for the 5 star, 4 star, 3 star and budget hotels. The study found that HR manager identified suitable e-resources for recruitment in the top management, and e-resources should be used mainly for attracting talent and for simplifying the e-recruitment process. The use of e-resources in e-recruitment can be increased to achieve desired results.

Kaur (2015) focused on the criteria for effective e-recruitment, methods, trends, benefits & drawbacks of the e-recruitment. The research methodology was exploratory and qualitative. Secondary sources of data were taken from various journals, articles, and research papers. The author suggested traditional method should not be replaced by the online recruitment fully, it should supplement and cover the traditional method and recruitment process will be faster and time saving. In the recruitment process adopted by companies the credit goes to the value, efficacy and ease of using career site.

Ozuru and Chikwe (2015) the present study associated with implementing e- recruiting strategy by corporations in Nigeria. This study adopts the documentary and survey methods, which were analyzed using SPSS. The study found that there was a relationship between website design and

advantage; significant relationship between corporate adoption web design and complexity in Nigeria that indicated the influence on the relationship between e-recruitment strategy and corporate adoption in Nigeria. This study found that e-recruitment strategy to identified the fundamental determinants of the level of acceptance of the technology by the corporations in Nigeria.

Rakholiya and Gupta (2013) studied the applicant's perception toward the usefulness of e-recruitment websites, processing time and cost of e-recruitment, specific factors while selecting a job through e-recruitment. Research methodology was descriptive and analytical: research design was qualitative and quantitative, sample size for this research was taken 100, convenience sampling method was used. This study focused on the e-recruitment on the individual's perception and satisfaction. On the basis of individual understanding engineering practices provided online job seekers need to deliver valuable information, easy & enjoyable web-based recruitment to job seekers.

Shahila and Vijaylakshmi (2013) compared the traditional recruitment process with online recruitment (e-recruitment) and also discussed the disadvantages and advantages of e-recruitment. They also focused on the trends and practices of online recruitment process in the company and potential of e-recruitment. The outcome of the study reflected that adoption of e-recruitment was not a right technology, it was about the employment system being capable to attract the right candidate for the right job on the basis of the selection criteria. It was about rising the capability of HR to simplify end-to-end process, similar to the supply chain.

Khan *et al.* (2013) explored the significance of e-recruitment practices and investigated the relationship between the job seekers perception, recruitment sources and intention to pursue the job. 257 respondents were chosen for the study. The present study established that internet is the most popular recruitment source to search the jobs and to study the job seekers perceptions.

Malik and Razaullah (2013) examined the application of e-recruitment practices as a tool for workshop. The purpose of the research was to find that how e-recruitment practices are useful in workforce attraction. Telecommunication sector was selected and the study found that there is a positive relationship between attraction of the employees and e-recruitment practices. This investigation proved the positive impact of e-recruitment on the development and hiring process of employees in telecom sector.

Chauhan & Chaturvedi (2013) focused on the latest e-recruitment process and its significance in organization effectiveness and also focuses on web portals usage and role on social networking sites in recruitment and selection of employees. The study based on the secondary data. Sources of data would be internet portals, websites, research articles, newspapers, magazine and journals etc.

Tyagi (2012) this study broadens the trends and e-recruitment practices in India. The paper identified online recruitment methods used for the benefits of the organization. This study found that online recruitment processes helps corporations in implementing the best practices of hiring recruitment process available in the market. This leads to a better employment chances through job portals and provides more effective recruitment tools for choosing right candidates. Traditional recruitment cannot be changed by the process of e-recruitment fully. It makes the recruitment process faster.

Kapse *et al.*, (2012) focused on the e-recruitment and its development process. Also, discussed the various disadvantages and advantages of e-recruitment practices taken from various literature. The study found that factor affecting recruitment internally (recruitment policy, human resource planning, cost of recruitment etc.) and externally (demand and supply, competitors, image/goodwill etc.). The study revealed that the recruitment strategies of the organizations were affected and administered by a combination of internal and external factors.

Poorangi *et al.*, (2011) analyzed the difficulties and possibilities of online recruitment practices, effectives of e-recruitment practices, managerial and practical implications about e-recruitment policies for SMEs in Malaysia. They reviewed the literature and conceptualized the model on the basis of the hypothesis. The experimental study was carried out using a structured questionnaire with sample size of 60 SMEs. The study found statistical result of the Malaysian SMEs employment policies that was made by top management (CEO, entrepreneur or owner). The study found the existence of lack of information on the performance of users towards e-system using TAM (technology acceptance model).

Bodea (2003) focused on different methods of e-recruitment and e-selection processes. This study found that the organizations are implementing technologically advanced methods of recruitment and selection but they also emphasized the importance of traditional tools that are based on face-to-face interaction. The organizations are increasingly using SIDES (Staffing

Industry Data Exchange Standard) which includes the group of Extensible Markup Language (XML) that intends to support full range of staffing processes. Staffing corporations hire administrators to exchange information about candidates, job requisitions, assignments time sheets of employees etc. it reduces the cost and rotation time of data entry and data errors of the documents in the organizations.

Objectives of the study

The objective of the study was to investigate the perception and attitude of employees regarding e-recruitment. The study also analyzed the impact of e-recruitment on organizations and also explored the benefits of e-recruitment.

Hypothesis for the study

H1: There is a significant relationship between both gender(male and female) regarding erecruitment (job seekers perception, job portals/ commercial websites, to website usability/ attitude towards e-recruitment, benefits of e-recruitment, impact of e-recruitment in organization).

H2: There is a significant relationship between age group regarding e-recruitment (job seekers perception, job portals/ commercial websites, to website usability/ attitude towards e-recruitment, benefits of e-recruitment, impact of e-recruitment in organization).

Research Methodology

The data collected from both primary and secondary sources. Data was collected from the primary source through structured questionnaire based on Five-point Likert scale. An extensive literature review was collected from the secondary sources like online articles, research papers, journal etc.

Research Design: The research design of the present study was mainly exploratory cum descriptive in nature. A research design is the basic plan, which guides the data collection and analyses the phases of the research.

Research Technique: Convenience sampling technique was used for the study.

Sample Size: Sample size was chosen for the study 110 respondents. They belong to the government and private organization.

Sample area: sampling area was chosen for the present study NCR (National Capital Region) and Haryana.

Respondent: The total number of respondent was 110 for chosen for this study.

Period of study: Data collection for the present study was started from May toJuly 2017.

Questionnaire: A structured questionnaire was used in the study which was based on the fivepoint Likert scale. Divided into six groups like demographic profile, Statement related to the job seekers perception, website usability/attitude towards e-recruitment, job portals/commercial websites, benefits of online recruitment and statements related to impact of online recruitment on organization.

Tools for analysis: t-test, ANOVA and factor analysis was used for this present study for analyzing the data. Basically t-test was used for the demographic profile like gender. ANOVA was used for studying the difference in age group. On the other hand, factor analysis was used for analyzing the statement.

Data Analysis & Findings

Description of t-test on the basis of gender

t-test is a statistical examination of two populations means through the use of analysis. ttest normally used with small sample sizes. It is used for the demographic data. It tests the difference between the samples when the variances of two normal distributions are not known. Basically t-test is used in the present study for the demographic profile of employee in which main focus on the gender.

		-	Indeper	ndent S	amples	Test				
		Levene for Equa Varia	ality of			t-test	for Equality	of Means		
		F	Sig.	t	Df	Sig.	Mean	Std. Error	95	%
						(2- tailed)	Difference	Difference	Confi Interva Diffe Lower	l of the
Do you think that qualified employees are	Equal variances assumed	.292	.590	534	108	.594	124	.232	583	.335
selected through e- recruitment	Equal variances not assumed			550	68.098	.584	124	.225	573	.325
Do you use networking/ social sites for e-	Equal variances assumed	9.008	.003	2.035	108	.044	488	.240	963	013
recruitment (Filling online)	Equal variances not assumed			- 2.256	82.204	.027	488	.216	917	058
Do you use networking/ social sites for	Equal variances assumed	4.983	.028	2.034	108	.044	438	.215	865	011
recruitment (through downloading the forms)	Equal variances not assumed			- 2.280	84.447	.025	438	.192	820	056
Do you think that internet is the best source of	Equal variances assumed	11.788	.001	- 1.679	108	.096	395	.235	861	.071
recruitment/online recruitment	Equal variances not assumed			- 1.931	89.920	.057	395	.204	801	.011
Do you think that e-recruitment is the good source of	Equal variances assumed	7.859	.006	808	108	.421	179	.221	618	.260

Table 1. t-test Table

selection for the	Equal									
organization	variances not			951	94.829	.344	179	.188	552	.195
	assumed									
	Equal									
You are willing to	variances	1.176	.281	147	108	.883	029	.194	414	.356
use e-recruitment	assumed									
site for vacancy	Equal									
search	variances not			156	72.686	.877	029	.184	395	.338
	assumed									
In the near future,	Equal									
you would	variances	.712	.401	246	108	.806	052	.211	470	.366
consider using e-	assumed									
recruitment sites	Equal			•••				.	10.6	
for vacancy search	variances not			239	59.526	.812	052	.217	486	.382
	assumed									
	Equal	202	504	400	100	(00	0.00	221	50 0	250
you regularly use	variances	.302	.584	402	108	.689	089	.221	528	.350
e-recruitment site	assumed									
for job search	Equal variances not			280	59.074	.698	089	.229	546	.368
	assumed			369	39.074	.098	089	.229	340	.308
	Equal									
You do not have	variances	.118	.731	953	108	.342	213	.223	655	.230
trouble logging	assumed	.110	.751	.,,,,,	100	.542	.215	.225	.055	.250
into the e-	Equal									
Recruitment site	variances not			946	62.342	.348	213	.225	663	.237
	assumed						_	-		
	Equal									
The Likelihood	variances	1.793	.183	564	108	.574	128	.228	580	.323
that you would use	assumed									
e-recruitment site	Equal									
for job search is	variances not			606	75.933	.546	128	.212	550	.294
high	assumed									
Do you think that	Equal									
commercial	variances	.409	.524	- 1.636	108	.105	315	.193	697	.067
websites help in	assumed			1.030						
managing the e-	Equal									
recruitment	variances not			1.716	71.390	.091	315	.184	681	.051
process	assumed			1.,10						

	1						-			
Do you think that commercial websites play an important role in	Equal variances assumed	1.047	.309	2.396	108	.018	461	.193	843	080
employee development of e- recruitment	Equal variances not assumed			- 2.526	72.347	.014	461	.183	825	097
Usage of electronic (like portals, social	Equal variances assumed	.000	.992	142	108	.887	030	.212	451	.390
websites) model in selecting may bring transparency in recruitment process	Equal variances not assumed			143	64.325	.887	030	.211	452	.391
Do you agree that commercial websites are the	Equal variances assumed	1.394	.240	- 1.953	108	.053	420	.215	845	.006
fastest mode to apply for e- recruitment Jobs	Equal variances not assumed			- 2.071	73.401	.042	420	.203	823	016
Do you agree that it easy to do what you want to do in	Equal variances assumed	1.581	.211	443	108	.659	087	.196	475	.301
commercial websites for e- recruitments	Equal variances not assumed			482	78.208	.631	087	.180	445	.272
Job portals, commercial websites will enhance success	Equal variances assumed	.251	.617	- 2.197	108	.030	482	.220	917	047
rate of e- recruitment process	Equal variances not assumed			- 2.307	71.641	.024	482	.209	899	066
e-Recruitment sites enable you to look for job quickly	Equal variances assumed	8.052	.005	- 1.676	108	.097	324	.194	708	.059

	Equal variances not assumed			- 1.958	93.212	.053	324	.166	653	.005
e-Recruitment	Equal variances assumed	.709	.402	- 1.675	108	.097	368	.220	803	.068
sites improves your job searches	Equal variances not assumed			- 1.804	76.412	.075	368	.204	773	.038
e-Recruitment sites to look for	Equal variances assumed	1.022	.314	905	108	.368	195	.216	622	.232
job are very effective	Equal variances not assumed			969	75.137	.336	195	.201	596	.206
e-Recruitment site make it easier for	Equal variances assumed	.063	.802	- 1.814	108	.072	381	.210	797	.035
you to look for jobs	Equal variances not assumed			- 1.878	69.106	.065	381	.203	785	.024
you find it easy to do what you want	Equal variances assumed	.375	.542	417	108	.678	096	.230	553	.361
to do in e- recruitments sites	Equal variances not assumed			431	69.037	.668	096	.223	540	.348
your interaction with e-	Equal variances assumed	.240	.625	- 1.461	108	.147	292	.200	688	.104
Recruitment sites is clear and understandable	Equal variances not assumed			-	68.164	.137	292	.194	679	.095
e-recruitment	Equal variances assumed	1.142	.288	847	107	.399	195	.231	652	.262
reduces the recruitment cost	Equal variances not assumed			931	80.995	.354	195	.210	612	.222

Better quality of the applicant	Equal variances assumed	.160	.690	- 1.412	107	.161	308	.218	740	.124
searching through e-recruitment	Equal variances not assumed			- 1.460	69.321	.149	308	.211	729	.113
Hiring process is	Equal variances assumed	.581	.448	- 1.170	107	.244	268	.229	722	.186
faster	Equal variances not assumed			- 1.171	63.912	.246	268	.229	725	.189
Administrative burden reduces	Equal variances assumed	.217	.642	- 1.778	107	.078	402	.226	849	.046
through e- recruitment	Equal variances not assumed			- 1.744	60.947	.086	402	.230	862	.059
e-recruitment is more appropriate	Equal variances assumed	.008	.927	- 1.909	107	.059	458	.240	934	.018
for younger, technological based organization	Equal variances not assumed			- 1.937	66.136	.057	458	.236	930	.014

Source: Survey by authors

Table 2. T-test Table

Statements	Gender	N	Mean	Std. Deviation	Std. Error Mean
Do you use networking/	Male	76	3.39	1.244	.143
social sites for e-recruitment (Filling online)	Female	34	3.88	.946	.162
Do you use networking/	Male	76	3.47	1.125	.129
social sites for recruitment (through downloading the forms)	Female	34	3.91	.830	.142
Do you think that	Male	76	3.42	.970	.111

commercial websites play an important role in employee development of e- recruitment	Female	34	3.88	.844	.145
Job portals, commercial	Male	76	3.22	1.103	.126
websites will enhance success rate of e-recruitment process	Female	34	3.71	.970	.166

Source: Survey by authors

Interpretation of t-test (In Table 1 and Table 2)

The total number of 110 respondents were collected for this present study. In which 76 males and 34 females. With the help of the questionnaire different statements are tested. The present study found that there is difference in male and female perception regarding the e-recruitment. There are four statements in which the mean value of female is higher comparative to male. These include Do you use networking/ social sites for e-recruitment (Filling online). Do you use networking/ social sites for recruitment (through downloading the forms) Do you think that commercial websites play an important role in employee development of e-recruitment, the job portals/commercial websites (Job portals, commercial websites will enhance success rate of e-recruitment process. Therefore, hypothesis H1 is partially accepted as there was significant difference in only four statements.

ANOVA

In social science research, one-way ANOVA analysis of variance is a technique that can be used to compare means of two or more samples. In this table ANOVA has been applied on different age groups for all the statements.

	ANOVA									
		Sum of Squares	df	Mean Square	F	Sig.				
Do you think that qualified	Between Groups	.630	2	.315	.248	.781				
employees are selected through e-	Within Groups	135.961	107	1.271						
recruitment	Total	136.591	109							
Do you use networking/ social	Between Groups	2.937	2	1.469	1.059	.350				
sites for e-recruitment (Filling	Within Groups	148.336	107	1.386						

Table 3. ANOVA

online)	Total	151.273	109			
Do you use networking/ social	Between Groups	.735	2	.368	.324	.724
sites for recruitment (through	Within Groups	121.455	107	1.135		
downloading the forms)	Total	122.191	109			
Do you think that internet is the	Between Groups	.031	2	.016	.012	.988
best source of recruitment/online	Within Groups	143.787	107	1.344		
recruitment	Total	143.818	109			
Do you think that e-recruitment is	Between Groups	1.256	2	.628	.543	.583
the good source of selection for	Within Groups	123.844	107	1.157		
the organization	Total	125.100	109			
You are willing to use e-	Between Groups	3.928	2	1.964	2.289	.106
recruitment site for vacancy	Within Groups	91.791	107	.858		
search	Total	95.718	109			
In the near future, you would	Between Groups	3.515	2	1.757	1.721	.184
consider using e-recruitment sites	Within Groups	109.249	107	1.021		
for vacancy search	Total	112.764	109			
	Between Groups	4.707	2	2.354	2.101	.127
you regularly use e-recruitment	Within Groups	119.884	107	1.120		
site for job search	Total	124.591	109			
	Between Groups	4.100	2	2.050	1.778	.174
You do not have trouble logging	Within Groups	123.400	107	1.153		
into the e-Recruitment site	Total	127.500	109			
The Likelihood that you would	Between Groups	4.080	2	2.040	1.707	.186
use e-recruitment site for job	Within Groups	127.884	107	1.195		
search is high	Total	131.964	109			
Do you think that commercial	Between Groups	3.063	2	1.532	1.756	.178
websites help in managing the e-	Within Groups	93.337	107	.872		
recruitment process	Total	96.400	109			
Do you think that commercial	Between Groups	.648	2	.324	.352	.704
websites play an important role in	Within Groups	98.407	107	.920		
employee development of e-	T (1	00.055	100			
recruitment	Total	99.055	109			
Usage of electronic (like portals,	Between Groups	4.766	2	2.383	2.330	.102
social websites) model in selecting	Within Groups	109.425	107	1.023		
may bring transparency in	Total	114.191	109			
recruitment process	10(a)	114.191	109			
Do you agree that commercial	Between Groups	3.306	2	1.653	1.501	.228
websites are the fastest mode to	Within Groups	117.867	107	1.102		
apply for e-recruitment Jobs	Total	121.173	109			

Do you agree that it easy to do	Between Groups	1.651	2	.825	.923	.401
what you want to do in	Within Groups	95.704	107	.894		
commercial websites for e-	Total	97.355	109			
recruitments						
Job portals, commercial websites	Between Groups	3.196	2	1.598	1.373	.258
will enhance success rate of e-	Within Groups	124.522	107	1.164		
recruitment process	Total	127.718	109			
e-Recruitment sites enable you to	Between Groups	2.805	2	1.402	1.585	.210
look for job quickly	Within Groups	94.659	107	.885		
	Total	97.464	109			
a Deemitment sites immerses your	Between Groups	5.232	2	2.616	2.328	.102
e-Recruitment sites improves your job searches	Within Groups	120.223	107	1.124		
	Total	125.455	109			
	Between Groups	7.596	2	3.798	3.656	.029
e-Recruitment sites to look for job	Within Groups	111.167	107	1.039		
are very effective	Total	118.764	109			
	Between Groups	3.862	2	1.931	1.856	.161
e-Recruitment site make it easier	Within Groups	111.311	107	1.040		
for you to look for jobs	Total	115.173	109			
	Between Groups	6.328	2	3.164	2.633	.076
you find it easy to do what you	Within Groups	128.545	107	1.201		
want to do in e-recruitments sites	Total	134.873	109			
your interaction with e-	Between Groups	3.792	2	1.896	2.041	.135
Recruitment sites is clear and	Within Groups	99.381	107	.929		
understandable	Total	103.173	109			
	Between Groups	1.684	2	.842	.675	.511
e-recruitment reduces the	Within Groups	132.205	106	1.247		
recruitment cost	Total	133.890	108			
	Between Groups	3.801	2	1.900	1.715	.185
Better quality of the applicant	Within Groups	117.465	106	1.108		
searching through e-recruitment	Total	121.266	108			
	Between Groups	8.700	2	4.350	3.715	.028
Hiring process is faster	Within Groups	124.108	106	1.171		
	Total	132.807	108			
	Between Groups	8.425	2	4.212	3.631	.030
Administrative burden reduces	Within Groups	122.970	106	1.160		
through e-recruitment	Total	131.394	108			
e-recruitment is more appropriate	Between Groups	5.284	2	2.642	1.949	.147
for younger, technological based	Within Groups	143.688	106	1.356		

organization	Total	148.972	108		
~ ~					

Source: Survey by authors

Table 4.ANOVA

			Multiple Co	omparisons			
Post-Hoc using LSD							
Dependent Variable	(I) Age	(J) Age	Mean	Std. Error	Sig.	95% Coi	nfidence Interval
			Difference (I-			Lower Bound	Upper Bound
			J)				
	18-25	25-35	330	.237	.167	80	.1
	18-23	35-45	.319	.286	.266	25	.8
e-Recruitment sites to look	25-35	18-25	.330	.237	.167	14	.8
for job are very effective	25-55	35-45	.649*	.247	.010	.16	1.14
	25 45	18-25	319	.286	.266	89	.2:
	35-45	25-35	649 [*]	.247	.010	-1.14	10
	19.25	25-35	628*	.252	.014	-1.13	13
	18-25	35-45	153	.304	.616	75	.4:
тг: : С <i>і</i>	25.25	18-25	.628*	.252	.014	.13	1.1.
Hiring process is faster	25-35	35-45	.476	.263	.073	05	1.0
	25.45	18-25	.153	.304	.616	45	.7:
	35-45	25-35	476	.263	.073	-1.00	.0.
	10.05	25-35	663*	.251	.010	-1.16	1′
	18-25	35-45	319	.302	.293	92	.2
Administrative burden	25.25	18-25	.663*	.251	.010	.17	1.1
reduces through e- recruitment	25-35	35-45	.343	.261	.192	17	.8
	25.45	18-25	.319	.302	.293	28	.9
	35-45	25-35	343	.261	.192	86	.1′

*. The mean difference is significant at the 0.05 level.

Source: Survey by authors

Interpretation of ANOVA (In Table 3 and Table 4)

ANOVA was applied on the e-recruitment sites to look for job are very effective employees in different age groups. There was a difference in age group 25-35 and 35-45. This difference exits due to the people age group 25-35 uses e-recruitment sites to look for job are very effective and the age group between 35-45 uses less effective. Hiring process is faster. There was a difference in age group 18-25 and 25-35. This difference exits due to the hiring process is faster in 18-25 age group for the employee perspective and the hiring process is faster due to the organization perspective. Administrative burden reduces through e-recruitment. There was a difference in age group 18-25 and 25-35. This difference exits due to the administrative burden reduces through e-recruitment in 18-25 age group for the employee perspective and the due to the administrative burden reduces through e-recruitment in 18-25 age group for the employee perspective. Therefore, hypothesis H2 is partially accepted as there was significant difference in only three statements.

Factor Analysis

Previous literature suggested that factor analysis found to be the most suitable technique for analyzing the data. Statements related to benefits, impact, job seekers perception, website usability and the attitude towards work/e-recruitment.

Table 5.KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.900
Bartlett's Test of Sphericity	Approx. Chi-Square	2198.129
	Df	351
	Sig.	.000

Source: Survey by authors

Factors	Statements	Factor loadings	Variance	Alpha
	Statement related to benefits of e-recruitment	.798		
	[e-Recruitment site make it easier for you to look for jobs]			
	Statement related to benefits of e-recruitment	.779	ł	
	[you find it easy to do what you want to do in e-			
	recruitments sites]		4	
	Statement related to benefits of e-recruitment	.710		
	[e-Recruitment sites to look for job are very effective]			
	Statement related to the job portals/commercial	.687	ł	
	websites [Job portals, commercial websites will			
	enhance success rate of e-recruitment process]			
		(9)	ł	
	Statement related to the job portals/commercial websites [Do you agree that it easy to do what	.686		
	you want to do in commercial websites for e-			
	recruitments]			
	Statement related to benefits of e-recruitment	.635	19.896	0.927
	[e-Recruitment sites improves your job			
	searches] Statement related to benefits of e-recruitment	.634	4	
	[your interaction with e-Recruitment sites is	.054		
	clear and understandable]			
	Statement related to the job portals/commercial	.598		
	websites [Do you agree that commercial			
	websites are the fastest mode to apply for e- recruitment Jobs]			
	Statement related to the job portals/commercial	.542	1	
	websites [Usage of electronic (like portals,			
	social websites) model in selecting may bring			
	transparency in recruitment process]			
	Statement related to benefits of e-recruitment	.503	4	
	[e-Recruitment sites enable you to look for job	.505		
	quickly]			
	Statements related to impact of e-recruitment	.856		
	in organization [Administrative burden reduces			
	through e-recruitment] Statements related to impact of e-recruitment	.810		
	in organization [Better quality of the applicant	.810		
	searching through e-recruitment]			
	Statements related to impact of e-recruitment	.807	Ţ	
	in organization [e-recruitment is more		16.49	0.91
	appropriate for younger, technological based organization]			
	Statements related to impact of e-recruitment	.635	1	
	in organization [Hiring process is faster]			
	Statement related to the job portals/commercial	.570	1	
	Statements related to impact of e-recruitment	.564		
	in organization [e-recruitment reduces the			
	recruitment cost] Statements related to job seekers perception	.815		
	[Do you think that internet is the best source of	.015		
	recruitment/online recruitment]			
Job seekers	Statements related to job seekers perception	.747		
	[Do you think that e-recruitment is the good			
	source of selection for the organization] Statements related to job seekers perception	.743	ł	
	[Do you use networking/ social sites for	.,+5	13.896	0.861
perception	recruitment (through downloading the forms)]		1	
	Statements related to job seekers perception	.667		
	[Do you use networking/ social sites for e-			
	recruitment (Filling online)] Statements related to job seekers perception	.552	4	
	[Do you think that qualified employees are	.552		
	selected through e-recruitment]			
	Statements related to website usability/ attitude	.806		
	towards e-recruitment [The Likelihood that you			
website usability	would use e-recruitment site for job search is	720	4	
	Statements related to website usability/ attitude towards e-recruitment [you regularly use e-	.738	11.632	0.807
	na amitment aits fan isk samakl		4	
	Statement related to the job portals/commercial	.595		
	websites [Do you think that commercial websites help in managing the e-recruitment			
	websites help in managing the e-recruitment			
	Statements related to website usability/ attitude	662		
Attitude	Statements related to website usability/ attitude Statements related to website usability/ attitude	.662	1	0.000
Attitude towards e- recruitment	Statements related to website usability/ attitude Statements related to website usability/ attitude towards e-recruitment [You are willing to use e-	.662	+	0.809

Table 6. Factor Analysis

Discussion of factor analysis (In table 5 and Table 6)

The paper examined the factors which influence factors affecting e-recruitment. The reliability of all obtained factors was above .7 which showed that the scale chosen was reliable for measuring the chosen factor. These factors are discussed below:

Factor-I: Benefits: The analysis has revealed that respondents have considered this factor to be the most important factor with the highest explained variance of 19.896 per cent and the reliability of data was .927. Ten statements load significantly on this factor. These all statement are highly related to the benefits of e-recruitment. From the previous literature by Franco and Roldan (2005) found the ease to use system is likely to be responsible for the rapid growth of the e-recruitment as jobseekers only need to post their resume to the websites. Rakholiya and Gupta (2013) found that benefits of e-recruitments are easy to use, clear and understandable.

Factor –II: Impact: The analysis has revealed that respondents have considered this factor to be important factor with the variance of 16.490 per cent, and the reliability of data was .910. Seven statements load significantly on this factor and these statements are related to the impact of e-recruitment on organization. Sylva (2009) found that Online Application System found that features of the website, perceived efficiency and user-friendliness, impact on user and organization performance. Babalola et al. (2015) found that impact on e-recruitment significantly influenced organizational performance in terms of saving cost and time management.

Factor- III: Job seekers perception: The respondents have considered this factor related to the job seekers perception of the employees. Five statements load significantly on this factor and these statements are related to the job seekers perception. The % of variance of this factor was calculated 13.896 per cent and the reliability of data was .861 for all five statements. Khan et al. (2013) found that recruitment sources and job seekers perceptions effect strongly and positively on intention to pursue the position applied for the job. Rakholiya and Sangeeta (2013) found that applicant's perception is positive towards e-recruitment.

Factor –**IV Website usability:** The respondents have considered this factor related to the website usability. Three statement loads on this factor and these statements are related to the website usability. The % of variance of this factor was calculated 11.632 percent and the reliability of data was .807.Tyagi (2012) suggested that candidate can apply online on corporate websites, adding themselves to the company's database. Ahlawat and Sangeeta (2016) found that corporate websites are the virtual medium that represent the information about the company often including HR information and application for jobs.

Factor –V: Attitude towards work/ e-recruitment: The respondents have considered this factor related to the attitude toward works. Two statements load on this factor and all are showed the attitude towards work. The % of variance of this factor was calculated 8.568 percent and reliability of data was .809.Bizer and Rainer (2005) found that many companies use online recruitment system to hire the employees for the better chance of success attitude towards work/ e-recruitment.

Conclusions

e-recruitment is also known as online recruitment. There are good job portals in our country which help the organizations and employees in the recruitment and selection process: for e.g. monster.com, nakuri.com, shine.com and many networking sites similar to these. It is a very easy process for the employee as well as the organization. The benefits of e-recruitment include: faster process, ease of usage, increase in the speed, reducing the administrative burden and cost, and competence of the employer and employee working in the organization.

There are four statements in which the mean value of female is higher comparative to male. These include statements related to job seekers perception. Statements related to job seekers perception. Statement related to the job portals/commercial websites. On the basis of ANOVA, it was found that there was difference in three statements for different age groups. Statement related to the job portals/commercial websites. e-recruitment sites to look for job are very effective employees in different age groups. There was a difference in age group 25-35 and 35-45. This difference exits due to the people age group 25-35 uses e-recruitment sites to look for job are very is are very effective and the age group between 35-45 uses less effective. Hiring process is faster. There was a difference in age group 18-25 and 25-35. This difference exits due to the

hiring process is faster in 18-25 age group for the employee perspective and the hiring process is faster due to the organization perspective. Administrative burden reduces through e-recruitment. There was a difference in age group 18-25 and 25-35. This difference exits due to the administrative burden reduces through e-recruitment in 18-25 age group for the employee perspective and the due to the administrative burden reduces through e-recruitment organization perspective. With the help of factor analysis, it was found that there were five factors affecting erecruitment: benefits, impact, job seekers perception, website usability, attitude towards work/erecruitment. Benefits: The analysis has revealed that respondents have considered this factor to be the most important factor. Impact: The analysis has revealed that respondents have considered this factor to be second important factor. Job seekers perception: The respondents have considered this third important factor related to the job seekers perception of the employees. Website usability: The respondents have considered this factor related to the website usability as fourth important factor. Attitude towards work/ e-recruitment: The respondents have considered this factor as fifth important factor related to the attitude toward works. There are number of alternative options for the organization and the employee's as per their requirements. From the organization point of view, the impact includes easy applicant tracking, use of commercial websites for finding suitable candidates, new ideas and innovativeness, better-quality of standardization agreement. It can be said that using online recruitment and e-recruitment process improves organization's performance because they have good candidates with right knowledge which leads to organization development.

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